

THERAPY ZONE 4 KIDZ

Policies and Fees

Thank you for your interest in **THERAPY ZONE 4 KIDZ**. We strive to provide excellent care in helping your child succeed in play and in life. We aim to provide a high quality of service to your child and your family.

Services Available and Fees

Evaluations/Consultations with Report: \$700

Evaluations include direct treatment with a minimum of 2 hours of testing using standardized tests as appropriate and clinical observations. Also included is a record's review and consultation with the parents/caregiver and other team members (as requested) to gain access more information about the child. A comprehensive written report will be provided which will include a one-hour parent conference to discuss test results and plan for therapy.

Observation/Consultation without a Report: \$300

Includes 45-60 minutes of clinical observations of your child (no standardized tests will be performed) followed by a 45 minute parent conference which would be to discuss the results of the observation (no written report is included)

Individual Therapy: \$165 per session

Individual therapy consists of a 50 minute direct therapy hour. The remaining 10 minutes will be used for documentation of the therapy session and/or any extra clean-up or set-up time that is required for a child. There may be times that you may need to consult with the therapist and/or share pertaining information to the therapist. On such occasions, time should be set aside within the 50 minutes treatment time to discuss any questions or information you may have.

Reports (Progress Reports or Reports needed for Insurance Reimbursement): \$165/hr.

Written reports requested will incur a charge based on the amount of time needed to complete the report.

Policies

Payment

Payment is due at the time of service in the form of cash, check or credit card. We do not work directly with insurance companies and do not bill your insurance for you. At the time of payment you will receive a receipt that includes treatment codes that can be used for reimbursement. Insurance coverage is not guaranteed and varies among insurance companies and plans.

In the event of a returned check, you will be notified and alternate payment will be due within 10 business days of being notified. You will responsible for any bank charges incurred.

Any balance past due by more than 30 days shall be subject to interest charges of 10% and a discontinuation of service until services are paid. Non payment of services that are 6 months delinquent may be reported to a collection agency.

No Shows/Cancellations

In the case of an appointment missed without sufficient notice or no notice at all will be billed for the half the cost of the session. Cancellations require at least 24 hours notice, less than 24 hours notice will incur a charge of the full therapy session.

Cancellations Due to Illness

You may not know that your child is sick until the morning of your appointment. Please make every effort to notify the clinic, leaving a message if there is not answer, no later than 7:30 a.m. on the day of your appointment. A fever indicates your child is sick and also contagious. If your child has a fever the day before your appointment, it is necessary that the appointment be cancelled. Please call the day before to notify the clinic and to cancel your appointment.

Missed Sessions

There are times when you may need to cancel your therapy session due to illness, vacation, schedule conflict etc. To avoid rate increases, we must ensure that our scheduled treatment times are filled. If your child misses 2 or more sessions within a month's time you may lose their therapy time slot.

Late Pick-up

We typically have sessions back to back, therefore, it is very important for you to be at the clinic at the end of the session to pick up your child. If you plan to leave the waiting room for your own personal time, we require that you leave your cell phone number to contact you in case of an emergency. Therapy sessions run 50 minutes in length, in the event that you are late to pick up your child, you will be charged at the regular therapy rate for any time beyond the initial 50 minutes. This policy is in place for your child's protection, because we have sessions happening back to back, we are unable to watch your child during another child's therapy time.

Discontinuation of Service/Refusal of Service

If you choose to discontinue therapy, you will need to provide at least two weeks notice prior to your last therapy session. Any cancellation within that time, for whatever reason, will be billed at the full therapy rate. Service may be refused or discontinued due to non-payment, aggressive behavior, lack of progress or lack of cooperation of the child or parent.